

## Do I have hearing loss?



Many people say they can hear but they can't understand. They may complain that everyone mumbles or have difficulty following conversations in noisy places.

- Do you have trouble understanding people unless they are facing you?
- Do others complain that your TV is too loud?
- Do you have trouble hearing the phone ring?
- Do you find it difficult to follow conversations in noisy places?

If you answered 'yes' to any of the above, then a quick and easy hearing check is the first step.

## If you need hearing help

Australian Hearing provides subsidised hearing services to people eligible under the Australian Government's Hearing Services Program.

The Hearing Services Program is split into the Community Service Obligation (CSO) program and the Voucher program.

Through the CSO program, we are the sole provider of hearing services to children and young adults under 26, Aboriginal & Torres Strait Islander people over 50 and adults with complex hearing needs.

People eligible for services under the Voucher program include:

- Pensioner Concession Card holders
- Department of Veterans' Affairs Gold Repatriation Health Card holders
- Department of Veterans' Affairs White Repatriation Health Card holders specifying hearing loss
- Recipients of a sickness allowance from Centrelink.

## How to access Voucher services

If you are eligible, Australian Hearing can apply for a voucher on your behalf. A voucher entitles you to subsidised hearing services and hearing devices. Ask Australian Hearing for an application form.

You can reapply for a voucher every three years.

## Who is Australian Hearing?

Australian Hearing has 65 years' experience in providing the community with the best hearing care.

We are the largest provider of hearing services for children, young adults, pension recipients, veterans and Aboriginal & Torres Strait Islander people throughout Australia.

Our Services Include:

- Hearing assessments and the fitting of hearing devices
- Access to the latest digital hearing technology and a range of assistive listening devices
- Repair and maintenance of hearing devices and supply of batteries
- Ongoing follow-up care and advice
- Rehabilitation programs.

With more than 126 centres and 364 visiting sites, it's likely Australian Hearing has a location near you.

